

# Consumer's Guide to Choosing an Electric Generation Supplier in Pennsylvania

Brought to you by the Council for Utility Choice.



The Council for Utility Choice is non-profit corporation working in conjunction with the Pennsylvania Public Utility Commission.

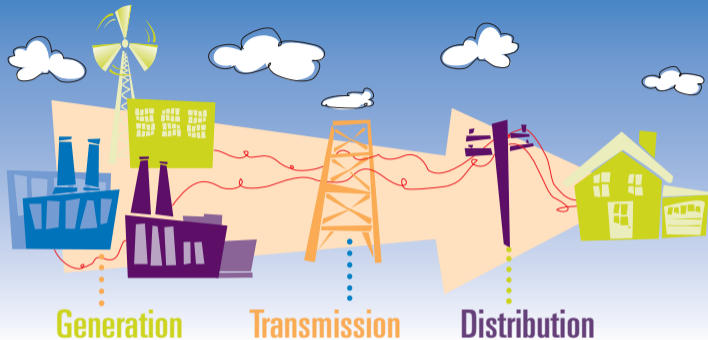
# Electric Choice



## The Choice is Yours:

According to USA Today, the Pennsylvania Electric Choice program “set the standard for consumer education.” As a Pennsylvanian, you are empowered to shop for the company that supplies your electricity, also known as your electric generation supplier. Your decision is based on your own needs and preferences. You can shop for a variety of reasons, including lowest price, your environmental priorities, or special services that best suit you and your family’s needs. With the Utility Choice program, the power to choose is in your hands. Remember, regardless of who generates your electricity, you will still continue to call your electric distribution company (EDC) for emergency services and questions regarding your residential service.

The information in this easy-to-follow brochure will help you make the best decision based on your individual needs.



## Your Electric Service has Three Parts:

**Generation** The production of electricity. You can shop for this part of your service.

**Transmission** The movement of electricity from where it is generated to the point of distribution.

**Distribution** The delivery of electricity from distribution lines to your home or business.



# Shopping is easy



## How to Shop for an Electric Generation Supplier:

1. Using the chart on the opposite page, enter the supplier's name on the top line and write your electric distribution company's price to compare on Line 1. This price is given in cents per kilowatt hour (kWh).
2. Call each electric generation supplier to find out what price they are offering for their electric generation, or refer to the Office of Consumer Advocate (OCA) pricing list. Write that price on Line 2. See the checklist on the back of this brochure for other questions to ask suppliers.
3. For you to save, the supplier's price must be lower than your present provider's price to compare. Subtract the new supplier price from the present price to compare and write that number on Line 3.
4. Write the average number of kilowatt-hours (kWh) your household uses in a month on Line 4. This can be found on your current electric bill.
5. Multiply Line 3 by Line 4 and put that number on Line 5.
6. Divide the subtotal by 100 to calculate your savings per month in dollars and cents (Line 6).
7. Some suppliers charge a monthly fee in addition to the charge for generation. If the supplier charges a fee, write the amount on Line 7. If the supplier does not charge a monthly fee, put a zero on Line 7.
8. Subtract the monthly fee from your savings per month (Line 7 from Line 6) and enter this on line 8. This will show you what your "Final Monthly Savings" may be. You can then easily compare prices like you would with any other product like gasoline and groceries.

# Shopping Worksheet

You may want to make photocopies of this page to reuse and compare multiple offers.

Remember, this example only compares electric generation prices. Your actual bill also will include the cost of delivering your monthly electric service.

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## Try It Yourself

	Company 1	Company 2	Company 3
1. EDC Price to Compare	\$ _____	\$ _____	\$ _____
2. New Supplier Price	-\$ _____	-\$ _____	-\$ _____
3. Savings	\$ _____	\$ _____	\$ _____
4. Average kWh / month	X \$ _____	X \$ _____	X \$ _____
5. Subtotal	\$ _____	\$ _____	\$ _____
6. Cents/mo. _____ ÷ 100	\$ _____	\$ _____	\$ _____
7. Monthly Fee?	-\$ _____	-\$ _____	-\$ _____
8. Final Monthly Savings*	\$ _____	\$ _____	\$ _____

\*Actual savings may vary

# Questions to Ask Electric Generation Suppliers:



**What is your price per kWh?** (Enter price on Line 2 of Comparison Worksheet.)

**Is your price fixed or does it depend on time of day or usage?**

**Can your price change? If it can change, when can it change and how will I be notified?**

**What is the length of the agreement?**

**Is there a cancellation fee?**

**Are there any other fees, such as a monthly service fee?**  
(Enter monthly fee on Line 7 of Comparison Worksheet.)

**Will I receive one bill or two?**

**Is there a bonus for signing up with you?**

**Do you offer a choice of energy sources, such as renewable energy?**

**Do you offer any other services?**

**Contact name and phone number?**

**Customer service hours?**

**Monthly savings?** (Enter amount from Line 8 of Comparison Worksheet.)

## For More Information Contact:

### Contacts:

#### Utility Choice program

[www.utilitychoice.org](http://www.utilitychoice.org) - 1-888-PUC-FACT

#### Pennsylvania Public Utility Commission

<http://puc.paonline.com> - 1-888-PUC-FACT

#### Pennsylvania Office of Consumer Advocate

[www.oca.state.pa.us](http://www.oca.state.pa.us) - 1-800-684-6560

### Electric Distribution Company contact information for Electric Choice:

#### Allegheny Power

1-800-255-3443

#### Duquesne Light

1-888-393-7100

#### MetEd/Penelec

1-888-478-2300

#### PECO Energy

1-800-494-4000

#### Penn Power

1-888-478-2300

#### PPL Electric Utilities

1-888-668-4775

#### UGI Electric

1-888-285-2133

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